



SHEET VINYL CARE & WARRANTY

INSTALLATION: For the first 24 hours after your new floor is installed, keep traffic light and don't walk on the seam sealer.

DAILY MAINTENANCE/CLEANING: Allow 3-5 days before thoroughly washing your floor to allow adhesive and seam sealer to cure. Remove loose dirt and sand with a broom or vacuum before it scratches your floor finish. Wipe up soils immediately to prevent stains. If a spill dries, remove it with a damp sponge, cloth or mop. Clean floors with the manufacturer's cleaner or clear, non-sudsing ammonia and warm water. Do not use soap, detergents, or abrasive scrubbing pads as they will dull the floor. Using a terry cloth mop or rung out cloth, wipe the floor and allow to dry. Wet-mopping is not recommended. For removal of stains, follow manufacturer's guidelines. Use rugs at entrances to catch debris and clean rugs regularly. **NOTE:** Latex backed rugs and asphalt driveway residue can cause yellowing.

DENTS/GOUGES: No vinyl floor has a warranty for denting and gouging. Vinyl floors are susceptible to denting & gouging when heavy objects are placed on or dragged across them. Avoid spiked heels, cleats or hard soled shoes in the house. Narrow legs on chairs, tables, etc. can also cause indentations. Furniture legs should rest flat on the floor, not angled. Wide, hard plastic protector pads should be used on immobile furniture, and any furniture that will be moved across your vinyl flooring (chairs, bar stools, etc.) should have felt protector pads. Replace felt pads as needed. Heavy appliances and furniture should never be slid or wheeled across a vinyl floor. Do not use casters with a flat surface width smaller than $\frac{3}{4}$ ". Always protect your flooring with a piece of plywood, underlayment or Masonite when moving heavy objects. While dents & gouges can be fixed with a patch, leaving a dent in the vinyl is often better than cutting the floor to patch it. If the original scraps are gone, the floor store is not responsible for discontinued patterns or color variations.

CLIMATE CONTROL/MOISTURE: Keep the room at 65 degrees or greater for at least two days before, during, and after installation to allow the adhesives to set up properly. Underlayment seams occasionally become noticeable when the humidity level in the house changes too much after the underlayment is installed. This is a limitation of the product, not a warranty item unless the ridges exceed $\frac{1}{8}$ ". To measure the ridge, place a 6" straightedge over the ridge and hold 3" of the straightedge down on one side of the floor. The gap at the other end of the straightedge should not exceed $\frac{1}{8}$ ". If leaving house for extended period of time, do not lower heat below 55 degrees. Temperatures below 55 could cause adhesive failure.

Radiant Heat/Wirsbo: When turning on, turn on to lowest setting and increase in increments of no more than 5 degrees per day to prevent from shocking floor. Temperature should not exceed 85 degrees. Radiant heat needs to running at full capacity for 3 weeks before installation.

SUN EXPOSURE: Unfortunately, most types of flooring are susceptible to damage from the sun. Over time, vinyl flooring can fade in direct sunlight. It's recommended that you draw the curtains shut to protect your flooring during times of heavy sunlight.

OTHER MAINTENANCE: It will be necessary for the homeowner to re-silicone between the bathtub/toilets and the vinyl flooring periodically to keep the vinyl from curling up. This should be done as soon as you notice a problem; otherwise water damage may occur. If the floor becomes dull, clean the floor thoroughly with the recommended cleaner. Then rinse the floor and let it dry. Then apply the manufacturer's recommended floor finish. **NOTE:** This is only applicable with SOME floors. See manufacturer information for more specifics.

****The above information is a compilation from several manufacturers & given as a general guideline. For more detailed information, please refer to the brand manufacturer's website for your specific product.***

WARRANTY: Village Floor & Wall, Inc. warrants workmanship for 1 year from the date of installation. Materials are warranted to the same extent and for as long as the manufacturers warrant such. Inspect your job thoroughly immediately following installation, to see if everything is completed as agreed. Warranty items that are covered by your contractor should be reported to them, they in turn will contact us. The following are excluded from the terms of this warranty: loss or damage from normal wear and tear, humidity level changes, negligence or improper maintenance. Loss or damage which the homeowner has not taken timely action to minimize is also excluded.